



## GARUD SECURITIES

# Quality Policy Statement

Garud Securities aims to ensure that its services always meet and regularly exceeds the needs of its customers in accordance with contractual obligations, its policies and procedures, including where appropriate the development and introduction of new services to meet future needs. We have developed and implemented a Security Operations Management System (SOMS), which is integrated in our Quality Management System (QMS), in order to document the company's best practices, safeguard its security operations and its clients while ensuring respect for human rights and upholding applicable laws and company ethics.

The QMS and senior leadership is committed to the requirements of ISO 9001:2015, ISO 18788:2015 & ANSI/ASIS PSC.1-2012. It also complies with the relevant principles, voluntary commitments and good practices of:

- i) The Ten Principles of the UN Global Compact
- ii) Guiding Principles on Business and Human Rights: Implementing the United Nations "Protect, Respect and Remedy" Framework 2011.
- iii) International Code of Conduct for Private Security Service Providers (ICoC) 2010.

It is the policy of the company to exercise all reasonable skill and care in every aspect of its services, through the implementation of the QMS which shall involve the use of systematic planned and cost effective procedures that determine, assess and achieve quality and value in compliance with stakeholder's requirements and expectations. The company recognises the need to avoid non-conformities and to fully address those that may occur.

The company will continuously improve its processes, procedures, capabilities and information through a documented, live framework for systematically monitoring, measuring, auditing and reviewing its business process and quality of service delivery.

Senior management will set the policies and quality objectives and ensure resources required to maintain quality performance, achieving continual improvement, are available. It will also ensure that this quality policy is understood and maintained through all levels of the company.

We will carry out all business activities in accordance with customer, regulatory, legal, statutory and standard compliance requirements.

**Sabal Shaha**  
**Managing Director**

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